

# RELEASE 4.3

News in this release

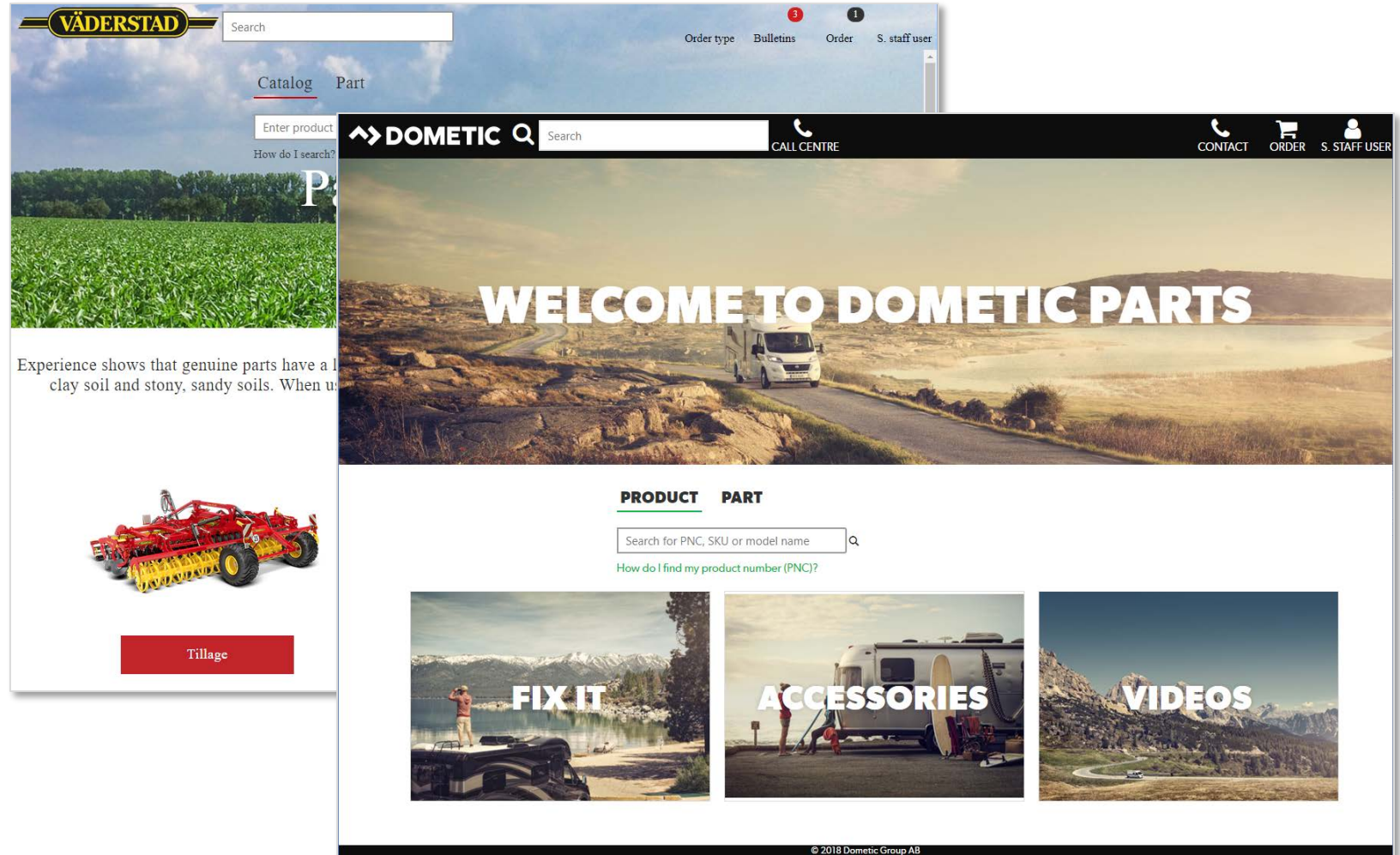


SIGNIFIKANT

# Start page design options

Strengthen your brand by ensuring start page of your catalogue supports your company brand.

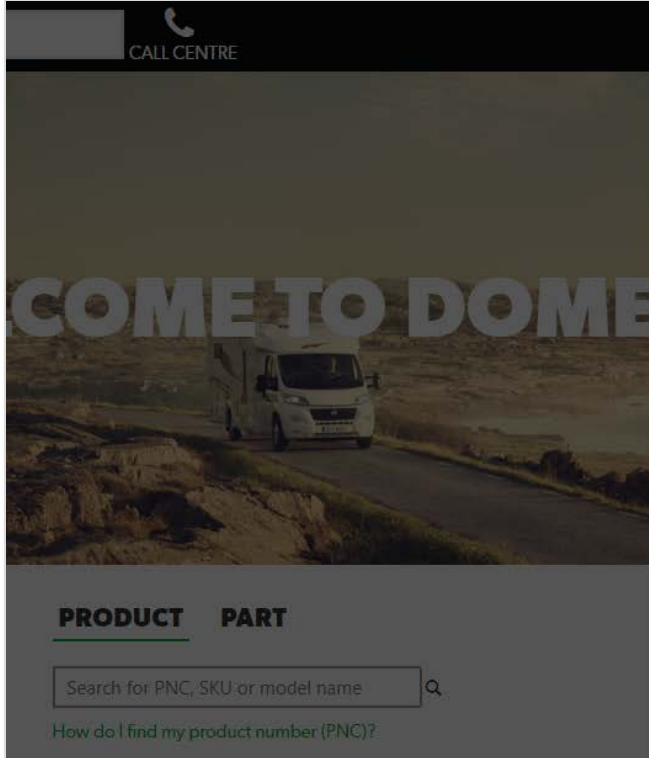
Use images, hoovering effects and text formatting to create an appealing welcome.



# Canvas search on start page and search help

Make it more easy for your users to find the right information by guiding the user!


- Canvas search enables a large search area on the start page.
- Limit search to selected types of information.
- Add search help area which user may use to get search assistance.







✕

## Find your PNC

Look for Product number / PNC on your label.

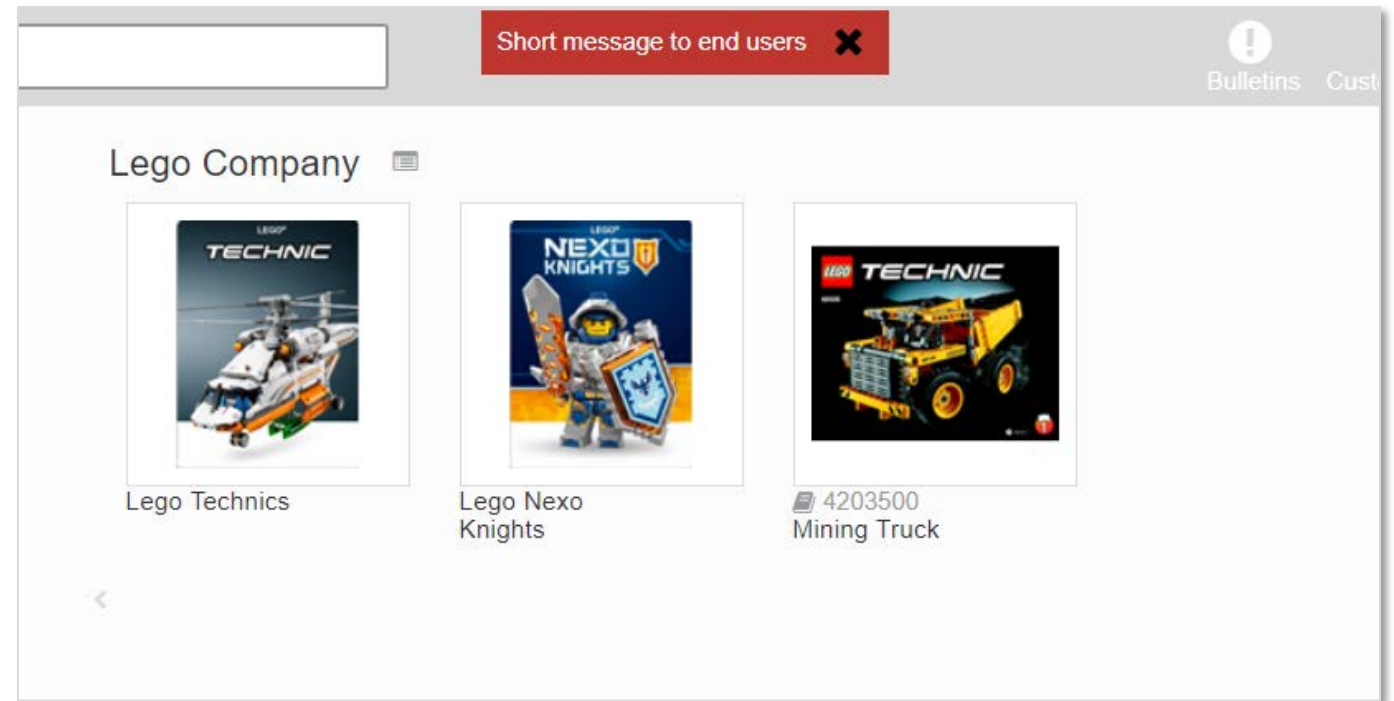

Dometic GmbH  
D-51374 Siegen  
www.dometic.com

MOD. NO. RM 5315	PROD. NO. 00221271795	MLC 00	SER. NO. 74700095
TYPE C 40/110	CLIMATE CLASS SN	SKU 910670728	
BRUTTOVOLYM 60 l BRUTTOLÄVULUS BRUTTOVOLUMEN	VOL.YM. KÖLDFACK 5 l PAKASTELOKERO FRYSEVOLUM FRYSEAFDELING	NETTOVOLYM 55 l KÄYTTÖLÄVULUS NETTOVOLUMEN	
~ 230-240V / 125 W ~ 12 V / 125 W	LPG	Dr: 0,252 kW (HS) fr: 18,3 g/h	
		U+ 28-30/37 DBP 28-30 mbar DBP 37	
CE 0063 BL3214		G30, G31	p=30/37 mbar
ABSORBER NH ±= 115 g Na ± CO ±= 7,0 g p max = 35 bar			
   			
		MADE IN GERMANY	02022798159

# Message function

Ensure your end users get important messages quickly.

- Add messages to your sites
- Code them using different colours
- Allow to click them away or make them stick





# Ticketing module

Enable users to create and follow up tickets for:

- Warranty requests
- Feedback
- Support
- Customized issues

JIRA is initially supported as backend which provides:

- Easy workflows
- In- and outgoing emails
- Custom issue types

Signifikant staff user

Search

Warranty claim

Customer

Customer number

Address

Order

Order number

Order reference

Ticket ID: 123456

Status: Approved

Comments: Existing product can be thrown away.

Attachments: File one, File two, Browse...

Delete Save

Signifikant

Secure | https://signifikant.atlassian.net/projects/TT/issues/TT-77?filter=allopenissues

Open issues

Test Tickets / TT-77

[Warranty] - Warranty Claim

Type: Warranty Claim

Priority: Minor

Labels: None

Part Number: 80282031

Status: TO DO (View workflow)

Resolution: Unresolved

Description: Warranty claim description

Attachments: JF\_1\_2016\_EN.pdf (256 kB)

People: Assignee: Jenny Jutterström, Reporter: TestUser

Dates: Created: 6 minutes ago, Updated: Just now

JIRA

# Replacements and NLA handling on the web

Ensure parts can be replaced and old parts sold out!

- Handle replacement chains in Manager.
- Present replacements in web when original parts are no longer available or out of stock
- Ensure client gets information on original part
- Give warning to user if part is no longer available directly or when out of stock
- Integrate replacement and NLA information with ERP

**GAS BURNER COMPLETE** ✕

MES/AES, CBS1  
Part number 289038099

✕ Not available

Replaced by  
Part 289056792 gas burner complete

**£42.69**  
Gross price £42.69

Reference

–  + pcs **Add to order**

✓ Available

✓ Specifications

Extra description MES/AES, CBS1

**O-RING** ✕

D=39x3mm  
Part number 242600008

**£3.28**  
Gross price £4.37

Reference

–  + **Add to order**

✓ Available

✓ Specifications

Extra description D=39x3mm

**INFORMATION**

Only 1 parts available

**OK**

# Deliveries and track and trace

Show deliveries shipped for each order and track and trace to ensure your users get the best possible service!

- Present deliveries on an order
- Show the number of delivered items
- Display track and trace links and packing slips
- Integrate with ERP to get this information.

Order - PO-68 + Add to order Download Back to list

Order information			
Order number	PO-68	Shipping address	Billing address
Order date	31/05/2018	Shipping-Abra-823	Billing-Abra-823
Order type		Stockholm	Mumbai
Reference	Abra-823	400607	400607
User name		Sweden	India

Delivery information				
Delivery date	Delivery address name	Delivery method	Packing slip id	Tracking url
31/05/2018	ABC	XYZ	PS-SE11000001	www.mytracker.com
Number	Name	Quantity		
105310193	XYBN	1.0		

Order items									
Line number	Number	Replaced part	Name	Reference	Quantity	Delivered	Price	Discount (%)	Line total
1	SIG 1		Part-1		4.00	0	68,00 kr		416,00 kr
2	SIG 2		Part-2		4.00	0	68,00 kr		416,00 kr
3	SIG 3		Part-3		4.00	0	68,00 kr		416,00 kr
4	SIG 4		Part-4		4.00	0	68,00 kr		416,00 kr
							Subtotal		
							Total tax		
							Total price	823,00 kr	

www.signifikant.se

# Multiple addresses

Allow your customers to predefine a set of addresses to select from to make their process of ordering smooth.

- Set up multiple shipping and billing addresses on users and organisations and define a default address
- Allow users select address
- Allow users to define a temporary address
- Control by using permissions which users may create temporary addresses
- Allow users to select their choice of address

### Shipping address

Create temporary address

Remember this choice

Addressee

Street address

Street address 2

Street address 3

Zip code

City

State

Country



# Autosave of order cart

Make it easier for end users to keep their order cart to ensure no orders are lost!

- Order cart is now saved automatically for signed in users.
- Order is saved automatically.
- If user signs out, or gets signed out due to inactivity, the order cart will still be available when user signs in again.

The screenshot shows the VÄDERSTAD web application interface. The browser address bar indicates the URL is localhost/AssertWeb/en-GB/Vaderstad/Orders. The page title is 'tpf 6'. The navigation menu includes 'Order type', 'Bulletins', 'Order', and 'M. Löfstrand'. The main content area is titled 'Order summary' and 'Shipping and billing'. A search bar contains 'tpf 6'. Below the search bar, there are buttons for 'Add' and 'Import order'. The order summary table lists the following items:

Part details	Quantity	Unit price	Line total
Stud Part number 464730 Description -	1.0	\$2,346.19	\$2,346.19
Frame Part number 156426	1.0	\$2,286.05	\$2,286.05
Draw ear Part number 471524 Description Scharmüller kulhandske 80mm	1.0	\$1,730.53	\$1,730.53

Summary statistics on the right side of the page:

- Number of items: 3
- Subtotal: \$0
- Subtotal: \$6,362.77
- Shippment: \$50
- Total price: \$6,412.77

Buttons and form elements include 'Download pick list', 'Save order', 'Order name' input field, 'Next', and 'Clear order'.

# Google analytics

Analyze your customers' behaviour by using Google Analytics.

- Allow Google Analytics to analyse your aftermarket catalogue
- Turn on crawling of your pages
- Use Google's tools to improve the knowledge on how your catalogue is used



## Google Analytics

# Integrations support

Typically order process requires extensive integrations with an ERP or a web shop. To ensure a smooth custom built integration to support just your process, version 4.3 now includes an integration framework for the order process based on REST or Webservice providers.

- Fetch price and availability
- Fetch replacement information and NLA information
- Add parts to order cart (if external)
- Validate order cart with ERP/web shop
- Place order
- Get order history
- Get order history details and delivery information

# Export parts and BOMS using XML

Improve your Master Data Management for parts, BOMs and products!

- Allow to export parts, BOMs, kits etc in an XML format
- Include translations of parts, NLA information, replacement information in your exports

```

<Parts>
  <Part>
    <persistent-identity>123456789</persistent-identity>
    <identity>123456789</identity>
    <number>123456789</number>
    <sellable>False</sellable>
    <name>
      <Text>
        <translation language="da-DK">glider brun</translation>
        <translation language="de-DE">Schieber braun</translation>
        <translation language="en-GB">slider brown</translation>
        <translation language="es-ES">cursor deslizante marron</translation>
        <translation language="fi-FI">liuku ruskea</translation>
        <translation language="fr-FR">curseur marron</translation>
        <translation language="it-IT">cursore marrone</translation>
        <translation language="nb-NO">glidesykke brun</translation>
        <translation language="nl-NL">glijder bruin</translation>
        <translation language="pt-PT">cursor deslizante castanho</translation>
        <translation language="sv-SE">slid brun</translation>
      </Text>
    </name>
    <description/>
    <Permissions/>
    <Specifications>
      <specification type-persistent-id="NLAComment"
        value="Obsolete part. "/>
      <specification type-persistent-id="Length" value="38mm"/>
    </Specifications>
    <quantity-unit>
      <Text>
        <translation language="en-GB">pcs</translation>
      </Text>
    </quantity-unit>
    <Images/>
    <PartReplacements/>
  </Part>

```

# Call centre functionality

Serve your end customers better by letting your Call Centre place orders on behalf of the end user directly in the catalogue.

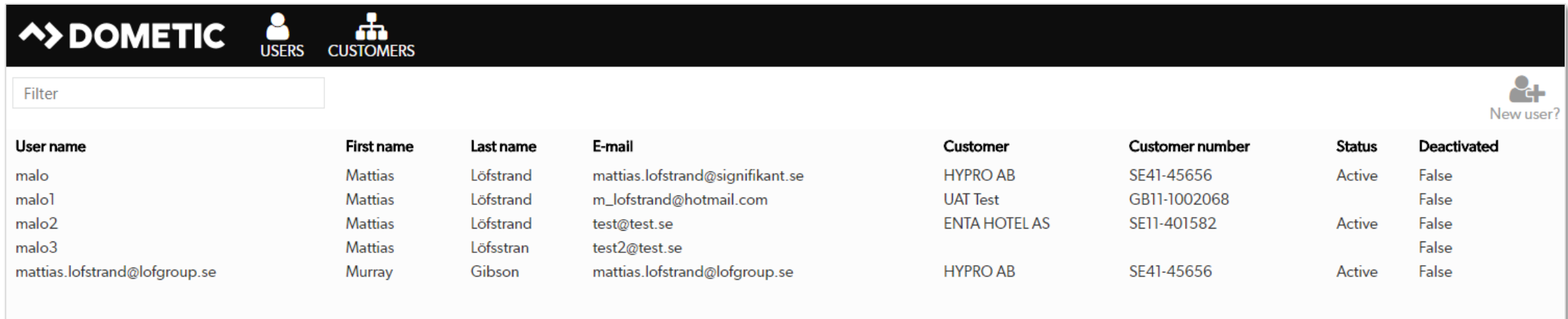
- Allow for Call Centre to search customers and end users
- Make it possible for Call Centre to add parts to order and place order on behalf of the customer
- Allow Call Centre to see the order history of customers
- Ensure local Call Centre only can access customers in the region they serve

The screenshot displays the Dometic Call Centre interface. At the top, there is a search bar with the text 'Tes|' and a 'Reset selection' button. Below the search bar, the customer details for 'Test, 100075' are shown. The interface is divided into two main sections: 'Customer Information' and 'Shipping address'.

Customer Information		Shipping address	
PersistentId	123456789	Address	Select shipping address
Customer number	100075	Addressee	
Customer name	Test	Street address	
Organization number	Test	Street address 2	
Status		Street address 3	
Note		Zip code	
Web address			
E-mail address			



# Local administration



The screenshot shows the DOMETIC local administration interface. At the top, there is a navigation bar with the DOMETIC logo, a 'USERS' icon, and a 'CUSTOMERS' icon. Below the navigation bar is a 'Filter' input field and a 'New user?' button with a plus icon. The main content is a table with the following columns: User name, First name, Last name, E-mail, Customer, Customer number, Status, and Deactivated.

User name	First name	Last name	E-mail	Customer	Customer number	Status	Deactivated
malo	Mattias	Löfstrand	mattias.lofstrand@signifikant.se	HYPRO AB	SE41-45656	Active	False
malo1	Mattias	Löfstrand	m_lofstrand@hotmail.com	UAT Test	GB11-1002068		False
malo2	Mattias	Löfstrand	test@test.se	ENTA HOTEL AS	SE11-401582	Active	False
malo3	Mattias	Löfsstran	test2@test.se				False
mattias.lofstrand@lofgroup.se	Murray	Gibson	mattias.lofstrand@lofgroup.se	HYPRO AB	SE41-45656	Active	False

Improve your efficiency by pushing out administration of users and customers to local entities.

- Allow local admin to set up users and customers
- Limit local admin to work only within a country or region

# Import

Use standardized xml import to import even more information. SSX format now also includes import of:

- Replacements
- Hotspots
- Translations based on XLIFF and XML

(Previous support include parts, illustrations, part assemblies, catalogues, documents, content sets)

```
<Export>
<Hotspots IllustrationPersistentIdentity="" filename="N9200.0075.png">
  <hotspot x="0.62987519500780031" y="0.63005714285714276" width="0.077223088923556948" height="0.0
  <hotspot x="0.71502860114404576" y="0.6728" width="0.077223088923556948" height="0.06788571428571
  <hotspot x="0.36674466978679149" y="0.2054857142857143" width="0.077223088923556948" height="0.06
  <hotspot x="0.68876755070202811" y="0.44617142857142861" width="0.077223088923556948" height="0.0
  <hotspot x="0.875065002600104" y="0.28605714285714284" width="0.077223088923556948" height="0.067
  <hotspot x="0.70176807072282887" y="0.83508571428571432" width="0.077223088923556948" height="0.0
  <hotspot x="0.71008840353614144" y="0.64034285714285721" width="0.077223088923556948" height="0.0
  <hotspot x="0.77613104524180965" y="0.78857142857142859" width="0.077223088923556948" height="0.0
  <hotspot x="0.795761830473219" y="0.63245714285714294" width="0.077223088923556948" height="0.067
  <hotspot x="0.81396255850234012" y="0.844" width="0.077223088923556948" height="0.067885714285714
  <hotspot x="0.673166926677067" y="0.58457142857142863" width="0.077223088923556948" height="0.067
  <hotspot x="0.421866874674987" y="0.6352" width="0.077223088923556948" height="0.0678857142857142
  <hotspot x="0.672646905876235" y="0.84491428571428573" width="0.077223088923556948" height="0.067
  <hotspot x="0.55668226729069159" y="0.60388571428571425" width="0.077223088923556948" height="0.0
  <hotspot x="0.72594903796151855" y="0.57851428571428576" width="0.077223088923556948" height="0.0
  <hotspot x="0.73569942797711918" y="0.56342857142857139" width="0.077223088923556948" height="0.0
  <hotspot x="0.76287051482059276" y="0.832342857142857" width="0.077223088923556948" height="0.067
```

# Templates for permissions

Make it easier to use standardized permissions for different types of users!  
Web Viewer now support using templates for permissions to make administration easier.

Permission templates	Viewer
Organisation limitation	Select Template
	Default
	Default Temporary Shipping Address
	Default Gross Price
Permissions	Viewer
	Viewer Gross Price
	Custom
<input type="checkbox"/> LocalAdministrator	Permission to use call center function
<input checked="" type="checkbox"/> MyAccount	
<input type="checkbox"/> CallCenter	Permission to place orders
<input type="checkbox"/> PlaceOrder	Permission to see bulletins
<input checked="" type="checkbox"/> Bulletin	Permission to change between gross/net price
<input type="checkbox"/> PriceDisplayModes	Permission to see safety parts
<input checked="" type="checkbox"/> SafetyParts	Permission to see price
<input type="checkbox"/> Price	Permission to see availability
<input checked="" type="checkbox"/> Availability	Permission to add temporary shipping address
<input type="checkbox"/> TemporaryShippingAddress	

# View documents in full screen

Use the full screen to view documents to make browsing information more easy for your users.

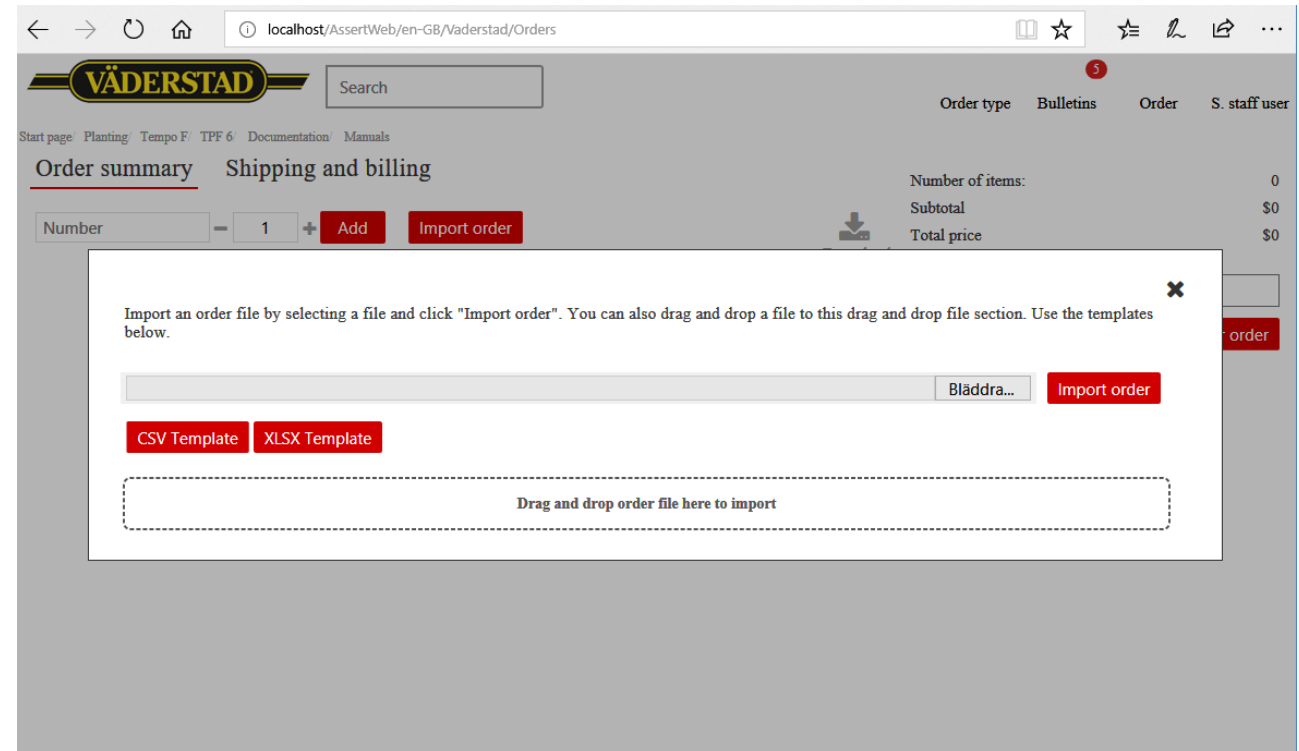
- All documents and selected other information can be viewed in full screen.
- A default setting may be applied that makes documents show in full screen directly.



# Order import improvement

Make it even easier for end users to import order lists.

- Import order is now available directly on the order summary
- Order import can be done by selecting a file or by simple drag and drop.
- Templates for how order list shall look like can be added.
- Custom transformations from xml can be used.





# More things...

- Organisations import in web viewer
- New process when registering as new user
- Custom colours on hotspots controlled from Manager
- Custom icons can be used to change any icon in the web viewer
- New permissions for edit addresses, price, availability and others
- Enter parts not in database in order view
- Improved error handling at publish
- Select language in order attachment sent to you