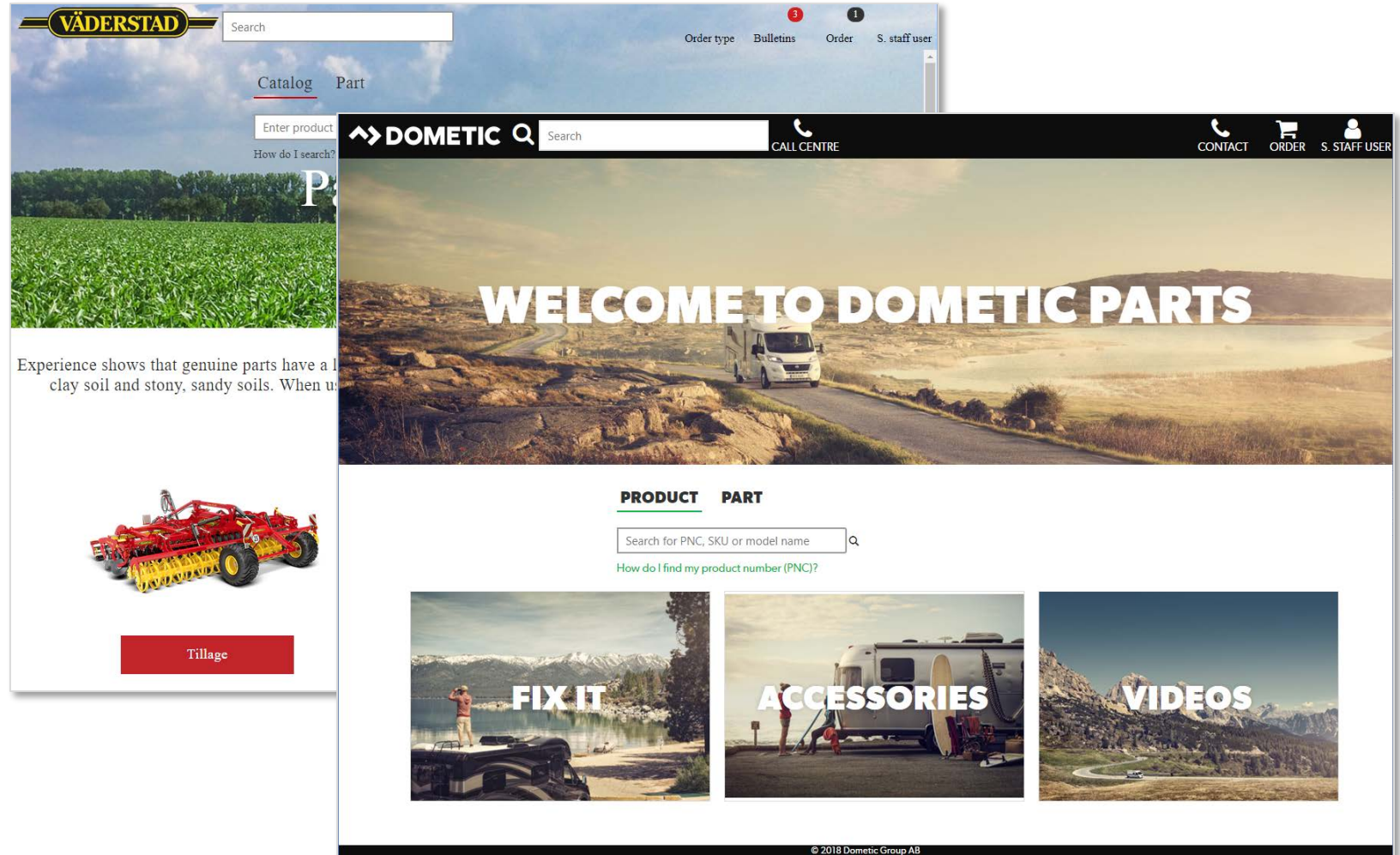# RELEASE 4.3

News in this release

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Start page design options

Strengthen your brand by ensuring start page of your catalogue supports your company brand.
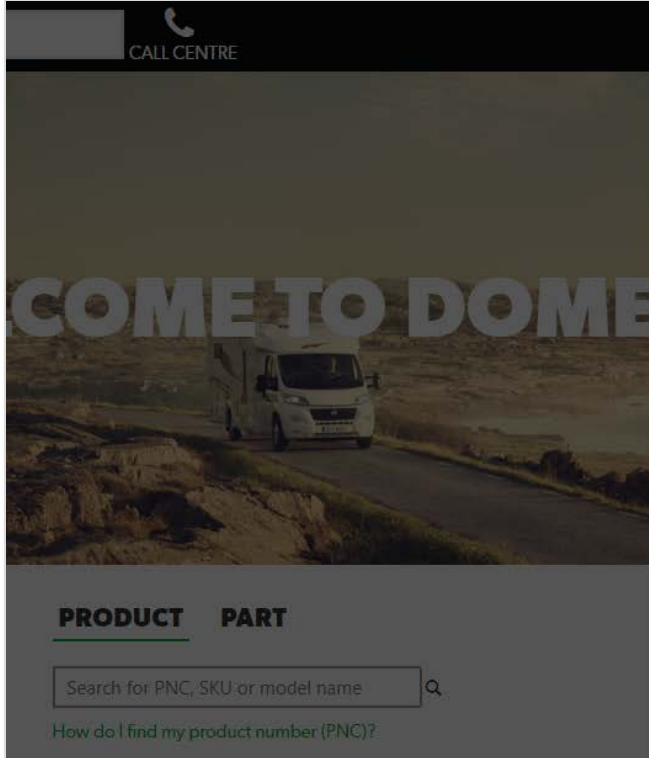
Use images, hoovering effects and text formatting to create an appealing welcome.

2017-08-31

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Canvas search on start page and search help

Make it more easy for your users to find the right information by guiding the user!

- Canvas search enables a large search area on the start page.

- Limit search to selected types of information.

- Add search help area which user may use to get search assistance.

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Message function

Ensure your end users get important messages quickly.

- Add messages to your sites
- Code them using different colours
- Allow to click them away or make them stick
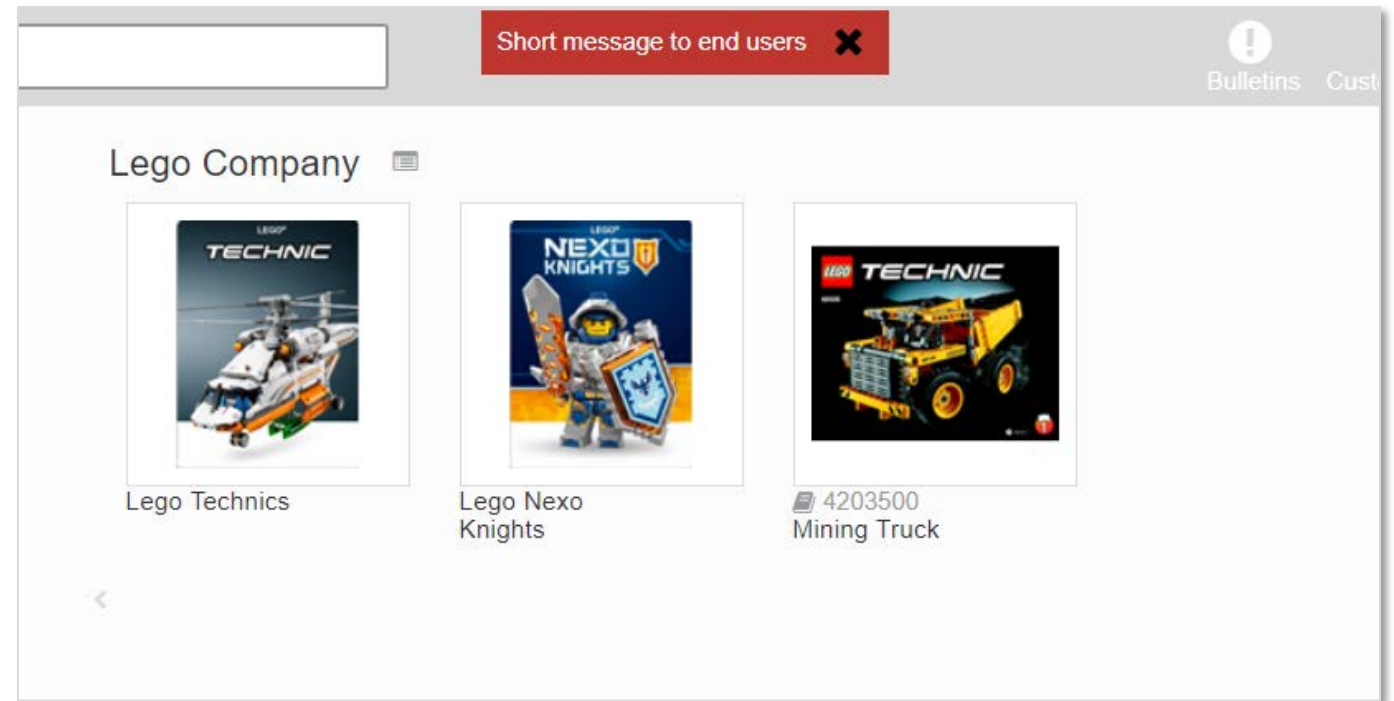
Ticketing module

Enable users to create and follow up tickets for:

- Warranty requests
- Feedback
- Support
- Customized issues

JIRA is initially supported as backend which provides:

- Easy workflows
- In- and outgoing emails
- CCustom issue types

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JIRA

Replacements and NLA handling on the web

Ensure parts can be replaced and old parts sold out!

- Handle replacement chains in Manager.

- Present replacements in web when original parts are no longer available or out of stock

- Ensure client gets information on original part

- Give warning to user if part is no longer available directly or when out of stock

- Integrate replacement and NLA information with ERP

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Deliveries and track and trace

Show deliveries shipped for each order and track and trace to ensure your users get the best possible service!

- Present deliveries on an order
- Show the number of delivered items
- Display track and trace links and packing slips
- Integrate with ERP to get this information.

Order - PO-68   ✚ Add to order   ⬇ Download   ✖ Back to list

Order information

Order number	PO-68	**Shipping address**		**Billing address**	
Order date	31/05/2018	Shipping-Abra-823		Billing-Abra-823	
		Stockholm		Mumbai	
Order type		400607		400607	
Reference	Abra-823	Sweden		India	
User name					

Delivery information

Delivery date	Delivery address name	Delivery method	Packing slip id	Tracking url
31/05/2018	ABC	XYZ	PS-SE11000001	www.mytracker.com

Number	Name	Quantity
105310193	XYBN	1.0

Order items

	Line number	Number	Replaced part	Name	Reference	Quantity	Delivered	Price	Discount (%)	Line total
ⓘ	1	SIG 1		Part-1		4.00	0	68,00 kr		416,00 kr
ⓘ	2	SIG 2		Part-2		4.00	0	68,00 kr		416,00 kr
ⓘ	3	SIG 3		Part-3		4.00	0	68,00 kr		416,00 kr
ⓘ	4	SIG 4		Part-4		4.00	0	68,00 kr		416,00 kr

Subtotal	
Total tax	
Total price	823,00 kr

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Multiple addresses

Allow your customers to predefine a set of addresses to select from to make their process of ordering smooth.

- Set up multiple shipping and billing addresses on users and organisations and define a default address

- Allow users select address

- Allow users to define a temporary address

- Control by using permissions which users may create temporary addresses

- Allow users to select their choice of address

Shipping address

Create temporary address ▼

Remember this choice ☐

Addressee

Street address

Street address 2

Street address 3

Zip code

City

State

Country   Select country ▼

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Autosave of order cart

Make it easier for end users to keep their order cart to ensure no orders are lost!

- Order cart is now saved automatically for signed in users.

- Order is saved automatically.

- If user signes out, or gets signed out due to inactivity, the order cart will still be available when user signs in again.

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Google analytics

Analyze your customers' behaviour by using Google Analytics.

- Allow Google Analytics to analyse your aftermarket catalogue
- Turn on crawling of your pages
- Use Google's tools to improve the knowledge on how your catalogue us used

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Integrations support

Typically order process requires extensive integrations with an ERP or a web shop. To ensure a smooth custom built integreation to support just your process, version 4.3 now includes an integration framework for the order process based on REST or WebService providers.

- Fetch price and availability
- Fetch replacement information and NLA information
- Add parts to order cart (if external)
- Validate order cart with ERP/web shop
- Place order
- Get order history
- Get order history details and delivery information

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Export parts and BOMS using XML

Improve your Master Data Management
for parts, BOMs and products!

- Allow to export parts, BOMs, kits etc in
  an XML format
- Include translations of parts, NLA
  information, replacement information
  in your exports

```xml
<Parts>
    <Part>
        <persistent-identity>123456789</persistent-identity>
        <identity>123456789</identity>
        <number>123456789</number>
        <sellable>False</sellable>
        <name>
            <Text>
                <translation language="da-DK">glider brun</translation>
                <translation language="de-DE">Schieber braun</translation>
                <translation language="en-GB">slider brown</translation>
                <translation language="es-ES">cursor deslizante marron</translation>
                <translation language="fi-FI">liuku ruskea</translation>
                <translation language="fr-FR">curseur marron</translation>
                <translation language="it-IT">cursore marrone</translation>
                <translation language="nb-NO">glidesykke brun</translation>
                <translation language="nl-NL">glijder bruin</translation>
                <translation language="pt-PT">cursor deslizante castanho</translation>
                <translation language="sv-SE">slid brun</translation>
            </Text>
        </name>
        <description/>
        <Permissions/>
        <Specifications>
            <specification type-persistent-id="NLAComment"
                            value="Obsolete part. "/>
            <specification type-persistent-id="Length" value="38mm"/>
        </Specifications>
        <quantity-unit>
            <Text>
                <translation language="en-GB">pcs</translation>
            </Text>
        </quantity-unit>
        <Images/>
        <PartReplacements/>
    </Part>
```

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Call centre functionality

Serve your end customers better by letting your Call Centre place orders on behalf of the end user directly in the catalogue.
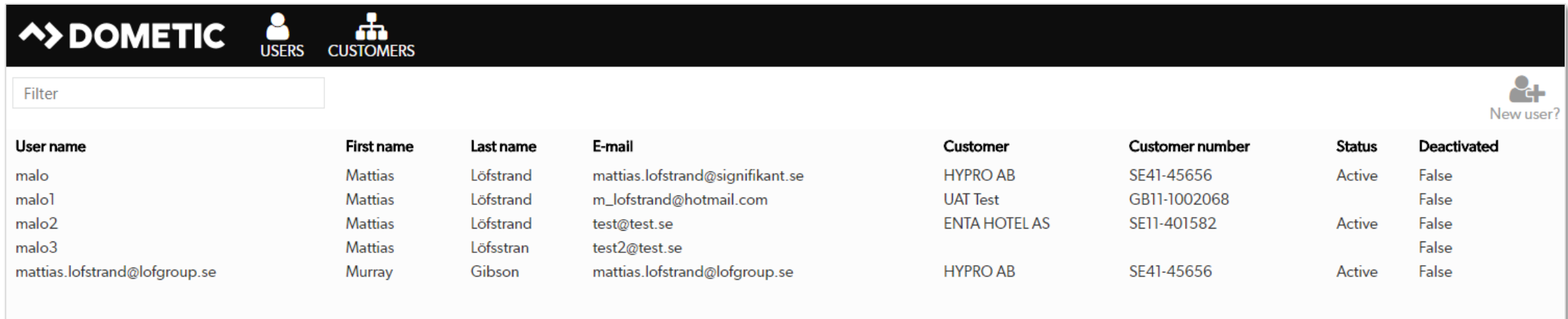
- Allow for Call Centre to search customers and end users
- Make it possible for Call Centre to add parts to order and place order on behalf of the customer
- Allow Call Centre to see the order history of customers
- Ensure local Call Centre only can access customers in the region they serve

Local administration

Improve your efficiency by pushing out administration of users and customers to local entities.

- Allow local admin to set up users and customers
- Limit local admin to work only within a country or region

Import

Use standardized xml import to import even more information. SSX format now also includes import of:

- Replacements

- Hotspots

- Translations based on XLIFF and XML

(Previous support include parts, illustrations, part assemblies, catalogues, documents, content sets)

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Templates for permissions

Make it easier to use standardized permissions for different types of users!

Web Viewer now support using templates for permissions to make administration easier.

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View documents in full screen

Use the full screen to view documents to make browsing information more easy for your users.

- All documents and selected other information can be viewed in full screen.

- A default setting may be applied that makes documents show in full screen directly.

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Order import improvement

Make it even easier for end users to import order lists.

- Import order is now available directly on the order summary

- Order import can be done by selecting a file or by simple drag and drop.

- Templates for how order list shall look like can be added.

- Custom transformations from xml can be used.

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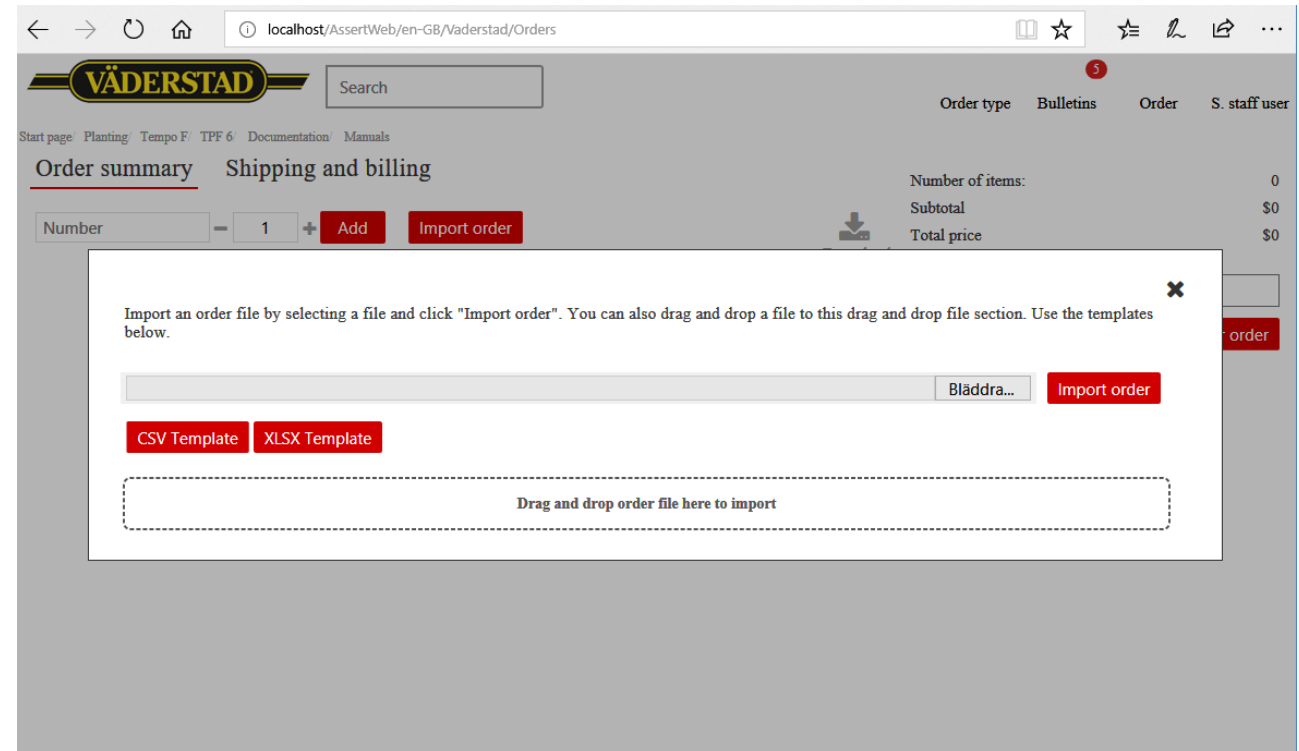
More things…

- Organisations import in web viewer
- New process when registering as new user
- Custom colours on hotspots controlled from Manager
- Custom icons can be used to change any icon in the web viewer
- New permissions for edit addresses, price, availability and others
- Enter parts not in database in order view
- Improved error handling at publish
- Select language in order attachment sent to you

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